# **CANADIAN ASSOCIATION of FLEET SUPERVISORS**



# Member Newsletter

September 2017

# Please join us for .... MINGLE

Friday, December 1st

Cocktails & Dinner @ 5:00pm Summit Theater @ 8:30pm

See page 7 for details



60+ Years

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# **CAFS Training**

Put CAFS's wealth of knowledge and industry trainers to work for you!

**CAFS's Instructors are top-quality** and have many years' experience in their related fields of training.

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- Commercial Vehicle Wheel Service Training (in-house training available)
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what your association members are doing.

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Please "like" or "share" those items so that all of your connections then see what is happening with CAFS.

# **IMPORTANT DATES**



December 1st - CAFS Christmas Party

Dinner & Summit Theater show - live band "Cease & Desist"

Seating is limited - Purchase your tickets today!



# CONDITIONS CHANGE. SO SHOULD YOUR SPEED.

The safety of your drivers is your responsibility. Help keep them safe in winter conditions by using the free toolkit at **ShiftIntoWinter.ca**.



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WINTER DRIVING SAFETY ALLIANCE

# WELCOME NEW MEMBERS

**New Active Member** 

**Chris Swanston - Continental Tire the Americas** 

6110 Cantay Road Mississauga Ontario

L5R 3W5

Ph: 604 762-1058 Cell: 604 762-1058

Email: chris.swanston@conti-na.com

**New Auxiliary Member** 

Albert Vandervelde - Cummins Sales and Service

18452 - 96th Avenue

Surrey BC V4N 3P8

Ph: 604 881-4680 Cell: 604-219-3202

Email: albert.vandervelde@cummins.com

**New Auxiliary Member** 

Mike Lackie -

**Dieseltech Truck Repair Fleet Maintenance** 

3196 Norland Avenue

Burnaby, BC V5B 3A6

Ph: 604 320 2008 Fax: 604 320-2009 Email: mike@dieseltech.ca

**New Active Member** 

Mike Alexander - OK Tire Port Kells

Unit 23 19926 96 Ave

Langlev BC V1M 3C2

Ph: 604 888-8497 Fax: 604 888-8469

Email: Mike@contilifecycle.ca

**Replacement Active Member** 

Melissa Currie - Advantage Fleet Services Inc.

Suite 140, #8-6014 Vedder Road

Chilliwack BC V2R 5P5

Ph: 604 847-9933 Fax: 604 847-9966

Email: mcurrie@advantagefleet.com **Replacement Active Member** 

Wim Beuk - Coast Mountain Bus Company

3750 Kitchener Street

**Burnaby BC** V5C 3L6

Ph: 604 838-3520

wim.beuk@coastmountainbus.com Email:

**Replacement Active Member Gord Alloway - Grote Industries** 

20951 Louie Crescent

Langley, BC V1M 4B2

Ph: 780 893-4155 1800267-9024 Fax:

Email: gord.alloway@grote.com

**Replacement Active Member** 

Karen Kingston -

**HUB International Barton Insurance Broker** 

112 - 2070 Sumas Way

Abbotsford BC

V2S 2C7

Ph: 604 855-5286 Fax: 604 855-5283

Email: karen.kingston@hubinternational.com

**Replacement Active Member** 

Mac Corrie - Meritor Heavy Vehicle Systems LLC

60 Gillingham Drive, Suite 501

**Brampton Ontario** 

L6X 0Z9

403 669-7002 Ph:

Email: Mac.corrie@meritor.com

**Company Name Change / Replacement Active Member Justin Cheverie - VersaCold Logistics Services** 

#105 - 5355 152nd Street

Surrey BC V3S 5A5

Ph: 604.575-0983 x 261 Fax: 604 575-0973

Email: justin.cheverie@versacold.com

604 220-0748 Cell:

Contact info or member changes? Now is the time to let us know.

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# Please join us for ....

# MINGLE

# Friday, December 1st

Langley, BC V3A 7N2

Cocktails & Dinner @ 5:00pm Summit Theater @ 8:30pm

# C

# Cascades Casino Langley 20393 Fraser Highway,

长

Summit Theatre Show (Included with the cost per person).

Live Band: Cease & Desist
Spanning the years from the Sinatra era to the Beatles and all of today's top hits.

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# 2017 MONTHLY MEETING & GUEST SPEAKERS

General Meetings held in both Coquitlam and Abbotsford, provide a common ground where anyone directly involved with commercial vehicle fleets can meet to gather information and network with colleagues.

# **Meeting Guest Speakers:**

# October:

Coquitlam: Wednesday, 4th 2017 Abbotsford: Tuesday, 17th 2017



Guest speaker: Jim MacMillan. Commercial Vehicle Safety & Enforcement

Topic:

Jim will address roadside inspection items he sees on a day to day basis and will show lots of videos and photos of current infractions.

What is the root of many problems??? Jim will tell us!

Jim would like to address any questions you have for him.

Please email the office with any questions/topics you have and Jim will include in his presentation.

# **November:**

Coquitlam: Wednesday, 1st 2017 Abbotsford: Tuesday, 21st 2017



Guest speaker: Steph Sharp, MBA, CFN, ICD.D Finance and Strategy Advisor

Stephanie will speak on conflict resolution in business & day-to-day context. Narrowing the scope to the most common sources of conflict and providing strategies that are unique to fleet supervisors.

**PLEASE NOTE:** 

Abbotsford meeting date change to November 21st!

Cancellation deadline: 24 hours prior Sorry: "No-shows" will be invoiced.

# **COQUITLAM**

The Executive Plaza Hotel 405 North Road, Coquitlam

Meetings are held the First Wednesday of each month (not July & August)

Registration: 5:30 p.m. Cost: \$55 members

\$65 non-member

Includes: 5% GST, draw ticket, parking

# **ABBOTSFORD**

Ricky's Meeting Room, Best Western 32080 Marshall Road, Abbotsford, BC

Meetings are held the Third Tuesday of each month (not July & August)

Registration: 5:30 p.m. Cost: \$50 members

\$60 non-members

Includes: 5% GST+ draw ticket





Peter Congdon, CAFS ABI Instructor

# Put CAFS's wealth of knowledge and industry trainers to work for you!

Our instructors are top-quality and have many years experience in their related fields of training.

# Air Brake Instructor Certification

A Provincial Government Approved Course

This ICBC approved program is designed to give participants the knowledge to effectively prepare and deliver an air brake course.

The course concentrates on instructional methods and technical content for air brake systems.

Course content includes topics of instructional procedures such as lesson plans, coaching, effective teaching techniques, questioning techniques and developing multiple choice questions.

Technical content includes topics on the basic air brake system, dual air brake system, trailer air brake systems, brake adjustment and air brake valves.

Each student is given an opportunity for "hands on" experience in assembling and instruction using a fully operational air brake board. The air brake board has fully interchangeable components and is capable of simulating all types of air brake systems.

Each student is required to develop and present two 45 minute presentations to the class. Topics will be on air brake systems and the instructor will allocate the topics on the first day of class.

Each student must obtain 80% on each presentation to pass the course. An informational entrance exam is given on the first day and a final theory exam is given at the end of the week. Each participant must obtain 80% on the final theory exam to be successful.

Each student is given a "Driving Commercial Vehicles" handbook, a course manual which includes technical information and Provincial And Federal air brake regulations.

NOTE: please confirm course admission requirements with office

## **Upcoming Course Dates:**

October 23rd - 27th, 2017 December 4th - 8th, 2017

8:30 am - 4:30 pm daily Time:

Location: Langley, BC

Cost: \$720 Member / \$900 Non-Member

- \* Maximum 8 students per class
- \* Course fee includes course material
- \* The following manuals are optional, and will be available for purchase at the course:

\$30 - Air Brake Connection manual \$30 - Inside Air Brake Valves + Devices

# **Commercial Vehicle** Inspection Program

Provincial Government recognized Certification Course upon successful completion

This course is required for journey person mechanics wanting to become certified as Commercial Motor Vehicle Inspectors.

This 3-day course will include two days of theory and one day of practical.

Prerequisites include Certificate of Qualification (TQ#) or Red Seal status in Commercial Transport Mechanical Repair, Commercial Transport Trailer Repair, Heavy Duty Mechanical Repair or Automotive Repair Trades.

Apprentices who have reached level four in any of the above trades can also participate in the course but will not receive their Inspectors Certificate until they become certified mechanics.

Participants are eligible to receive Authorized Inspectors Certification upon successful completion of the course.

This course will cover the following content:

- Classes of motor vehicles,
- Motor Vehicle Act and Regulations,
- Designated Inspection Facility Program,
- Preventative Maintenance Program,
- Inspector Qualifications and Responsibilities
- Responsibilities of Facility Operators and Inspectors
- Commercial Vehicle Inspection manual
- Procedures for forms completion and decal application
- Vehicle Inspection e-forms general procedures and how to sign up. reparation and administration of Authorized Inspectors examination.

NOTE: CSA approved safety glasses and footwear is required during the practical portion of the course. Footwear must be steel-toed leather, ankle covering boots.

### **Upcoming Course Dates:**

November 14th - 16th, 2017

(days 1 & 2) AND Practical: (day 3) Theory:

Time: 8:00 am - 4:30 pm, each day

Location: Langley, BC

Cost \$395 Member / \$495 Non-Member

CVSE MANUAL:

The 2016 Vehicle Inspection Manual may be purchased (\$98.16)

http://www.vsis.qp.gov.bc.ca/logon/logon.aspx?

vid=QPLEGALEZE:cvim\_view

The instructor will be using the on-line version.

Students are required to bring a hard copy version of the manual



# **CAFS Members Receive Industry Standard** Training at NAFA Member Rates!

NAFA Fleet Management Association has partnered with the Canadian Association of Fleet Supervisors, whose members now have easier and more affordable access to the industry standard in fleet management training.

As a member of the Canadian Association of Fleet Supervisors, you will receive either of these two training programs at NAFA member rates!

## **PROGRAMS:**

There are two programs currently offered at: http://www.fleetcertification.org/



Certified Automotive Fleet Manager (CAFM) – 8 modules



Certified Automotive Fleet Specialist (CAFS) – 4 modules

### TO REGISTER:

CAFS members, please follow this link to enroll in the certification program. You will receive a confirmation email within a few days. http://www.fleetcertification.org/online-forms/10093

### Note when registering:

st st st The CAFS acronym on the online form stands for Certified Automotive Fleet Specialist program (as noted above). It does not refer to you being a member of the Canadian Association of Fleet Supervisors. This online registration form is designed for Canadian Association of Fleet Supervisors' members use only.

### IN ADDITION:

### PAPER-BASED TESTING (PBT)

for CAFS members, will be available as follows:

Wed, September 13th, 2017 Executive Inn, Coquitlam

Time: prior to CAFS evening meeting (exact time TBA)

Cost: \$25

All costs are in US \$\$'s





http://www.nafa.org/about-nafa/nafa-partnerships/

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# SEPTEMBER SPEAKER FOLLOW-UP

# September Guest Speaker, Steve Dotto Discusses How Technology is Changing



Guest speaker: Steve Dotto – Dotto Tech

Topic: The Speed of Now! How technology is changing us.

Coquitlam: Wed Sept. 13 & Abbotsford: Tues Sept. 19 Dates:

# If you don't master your technology, it may just master you!

Steve possesses a unique, refreshing, and thought-provoking view of the world of technology and how it impacts our lives. He has a talent for looking at technology and understanding how it affects us, not just how it works and what it will do for us; Steve explains, with great insight and humor, the effect technology has on our work and personal lives!

Spending 15 years teaching Canadians how to use and embrace technology has given Steve a unique perspective on the changing world; a perspective that he shares with energy and passion. A background in comedy, including stints in theatre and with Second City, contribute to make Steve an engaging, relevant, often irreverent, and highly entertaining speaker.

Steve works closely with clients to develop custom talks assuring that the key messages and topics are well covered. He will craft a message that hits home, delivering the results clients need, and audiences appreciate.

For more information on Steve Dotto – Dotto Tech visit https://www.dottotech.com/

### **TESTMONIALS**

"Steve's presentation at the Coquitlam meeting was very good. It really put into perspective the difficulty of understanding the younger generation in the work place as well as the unique challenges of different generations in the workplace.

This meeting is for everyone so plan to attend!" Phil Blanchette, CAFS President

"Everyone thoroughly enjoyed Steve's presentation at the Coquitlam meeting. Steve is engaging, hilarious and approachable. He took the time to mix & mingle during cocktail hour and was available to chat following the meeting.

Come on out to the Abby meeting, you won't be disappointed!" Lori Hendy



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# NAFA's FLEETSolutions Finds Drugged Driving by Employees Carries Significant Hidden Liability Risks

(PRINCETON, N.J. – August 30, 2017) – NAFA Fleet Management Association, the vehicle fleet industry's largest trade association, releases a report in its September 2017 issue of FLEETSolutions magazine identifying the significant liability faced by organizations whose employees engaged in drugged driving. Most notably, employers can be held liable for accidents involving employees who are under the influence of medication prescribed for work-related injuries.

The report finds that if an employee is found to be under the influence of drugs at the time he or she is involved in a crash, the organization could be:

- Responsible for the driver's addiction to opioids or prescription drugs because the addiction resulted from medication prescribed by a doctor for a workplace related injury
- At risk for extended workers compensation costs if the driver requires medical treatment for the addiction or dependency.
- Held responsible for the driver's actions.

Held liable for damages resulting from the crash

The article, "Fleet Faces Drugged Driving," offers insights from NAFA Past President Claude Masters, CAFM®; medical professionals Dr. Anupam B. Jena M.D., co-author of a New England Journal of Medicine study on the subject; Dr. Anna Lembke, author of the book "Drug Dealer M.D."; and Colleen Carey, Assistant Professor of Policy Analysis and Management at Cornell University. Adding perspective on fleet's legal responsibilities and liabilities are Gail L. Gottehrer, Attorney and Partner with Akerman LLP; and John Cruickshank, Attorney with Alaniz & Schraeder LLP.

"Rates of drug addiction have exploded across North America, and the medical community has determined that emergency room practices are a major contributing factor," said Phillip E. Russo, CAE, NAFA's Chief Executive Officer. "Drug addiction affects people from every walk of life, in every community, and the fleet and mobility profession cannot shy away from these implications."

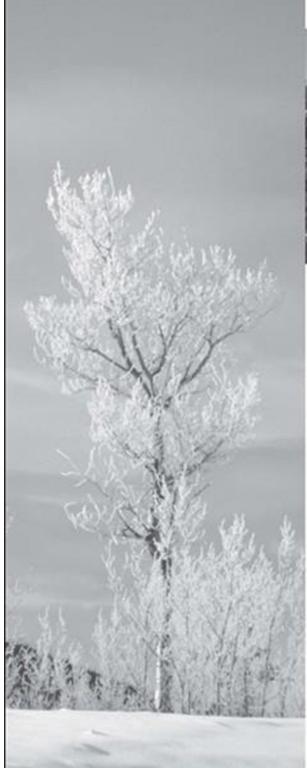
The September/October issue also includes an examination of the total cost of crashes, a look at programs that offer better driver training, five concerning trends in traffic safety as identified by the National Safety Council, and much more.

FLEETSolutions is developed to engage readership in the eight primary disciplines of fleet: Asset Management, Business Management, Financial Management, Fleet Information Management, Maintenance Management, Risk Management, Vehicle Fuel Management, and Professional Development. FLEETSolutions provides survey results on the most important topics in the fleet profession; the National Safety Council "Safety First" column, found in each issue; and profiles of the best and brightest in fleet management. A subscription to FLEETSolutions is a benefit of NAFA membership.

(Continued on page 25)

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# **MEMBER DRAW**

One Draw Winner Included from 'Paid Up' Members The name drawn from members in attendance ... and winner of \$50 ....



**Coquitlam General Meeting** Speaker Steve Dotto ∼ Dotto Tech with winner Jake Kuik ~ Intercontinental Truck Body



**Abbotsford General Meeting** Rico Pretty ~The Brick GP With speaker Steve Dotto ∼ Dotto Tech

CAFS's Member Cash Draw is held monthly and \$50 will be won at each of the Coquitlam and Abbotsford General Meetings. All paid members' names are entered in CAFS Draw Barrel. Each meeting names are drawn from the barrel until a member whose name is drawn, is present at that particular meeting.

Please remember... Any member that leaves the meeting before the draw forfeits their chance to win.

# **CASH DRAW**

**One Cash Draw Winner** The cash prize winner, drawn from those in attendance ...





**Coquitlam General Meeting** Speaker Steve Dotto ~ Dotto Tech with winner John Pezzolesi ~ City of Vancouver- \$110



**Abbotsford General Meeting** Chris Richardson ~ BNAC Environmental - \$80 With Speaker Steve Dotto ∼ Dotto Tech



# Wednesday, September 13th, 2017 **Executive Plaza Hotel, Coquitlam**

Attendees: **Guest Speaker:** 

Steve Dotto - Dotto Tech

Marc Bergevin ADESA Auctions Monty Smith Falcon Equip	ment
---	------

Patrick Wickstrom **ADESA Auctions** Stan Nickle Finning

Russell Oye **BCIT** Franko Borri Fraser River Paint & Body

Brian Horel Gordon Food Service John Houck Blue Max Lighting

Chris Richardson John Basten **Groeneveld Lubrication BNAC Environmental** 

Alana Richardson **BNAC Environmental Tim Topping** Hi-Lite Truck David Church **Inland Group** Canada Spring Chris Heavs Joe Miljak Canada Spring **Curtis Musgrove** Inland Group

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Peter Richards City of North Vancouver Steve Hohm Kal Tire

Patrick Williamson City of Port Coquitlam **Grant Gueho** MCL McGill Carriers

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# Tuesday, September 19th, 2017 Ricky's Meeting Room, Abbotsford

Attendees: **Guest Speaker:** 

Steve Dotto - DottoTech

Melissa Currie	Advantage Fleet Services	Mike Brownell	Ken Johnson Trucking
Tina Schueren	Allison Transmission	Kelley Crozier	Ledcor

Duane Bencharski Muni Sami BC Hydro Magnum Trailer Carl Jaggernath **BCIT** Joe Muzyka Magnum Trailer

Chris Richardson **BNAC Environmental Doug Giles** Mainroad Contracting

Phil Priebe Keith Sharp City of Surrey Mercedes Benz

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Tom Langenhaun **Collins Manufacturing** TJ Bumby Reliance Insurance Agency

Mac Corrie

**Brent Wilson Collins Manufacturing** Fred Hendy **Rollins Machinery** 

Albert Vandervelde Paul Everitt Cummins **TEK Truck** Steve Dotto Dotto Tech Rob Hatchwell **TEK Truck** 

Derick Sindell First Truck Centre Rico Pretty The Brick GP Georgina Wheatcroft Fortis BC Trailer Wizards Brian Cabot

Trailer Wizards Joe Kinsella Harbour International **Andrew Knight** Terry Friesen **Inland Group** Craig McConnell Trailer Wizards

Jake Kuik Vancouver Axle & Frame Intercontinental Truck Body Kevin Last

Arin Kuik Intercontinental Truck Body Lori Hendy

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# Thank You Door Prize Suppliers

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Frank Chiarizia

# Thank You Prize Suppliers

It is with sincere thanks that we acknowledge those who supplied door prizes and participated in display tables at CAFS monthly general meetings. Contact the office for future table display opportunities.

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# NAFA's FLEET Solutions Finds Drugged Driving by Employees Carries Significant Hidden Liability Risks

(Continued from page 17)

"Education and awareness are crucial to turning the tide of this drug epidemic," said Russo. "It is part of NAFA's mission to further this uncomfortable but necessary conversation wherever possible."

NOTE TO EDITORS: Access to FLEETSolutions is password controlled on the NAFA website, however a PDF of the full article to media is attached in order to spread the word regarding this important subject.

### **About NAFA Fleet Management Association**

NAFA Fleet Management Association is the trade organization for professionals who manage the mobility requirements and vehicle fleets of sedans, public safety vehicles, trucks, and buses of all types and sizes, and a wide range of military and off-road equipment for corporations, governments, universities, utility fleets, and law enforcement in North America and across the globe. NAFA's members are responsible for the specification, acquisition, maintenance, repair, fueling, risk management, and remarketing of more than 4.6 million vehicles that drive an estimated 50 billion miles each year. NAFA's members control assets and services well in excess of \$100 billion each year.

# THANK YOU COQUITLAM MEETING DOOR PRIZE CONTRIBUTORS



















# CANADIAN ASSOCIATION Of FLEET SUPERVISORS

MISSION STATEMENT:

Dedicated to Safe, Efficient Fleets Through Education and Support

# 2017 Executive Committee



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Phil Blanchette
Phil's Batteries and More
604 588-7445

Vice-President:
Chris Swanston
Continental Tire the Americas
604 762-1058





Secretary / Treasurer Chris Dodman Kal Tire 604 220-7861

Past President: Kelley Crozier Ledcor LTS 604 669-2636



# **2017 Board of Directors**



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**Kevin Last** Vancouver Axle & Frame 604 882-5112





Ross Russell
Waste Management
604 520-7903



Peter Tremblay
District of
Squamish
Ph: 604 815-6868

**Muni Sami** BC Hydro *604 598-7175* 



# **Canadian Association of Fleet Supervisors**

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