

CANADIAN ASSOCIATION of FLEET SUPERVISORS

MEMBER NEWSLETTER

September 2013



CAFS SPONSORS SAFETY AWARD!

2013 National Professional Truck Driving Championships

September 19th – 22nd, 2013 was the date of this year's National Professional Truck Driving Championships hosted by BC Trucking Association.

We are please to announce that Professional driver, **Jason Novak from Manitoba** is the recipient of the 2013 National Championship Safety Award sponsored by CAFS.

See page 7 for the full story.



IMPORTANT DATES

- ◆ October 1st, MMC Application deadline EXTENDED - Criteria on page 23
- ◆ November 6th, Million Mile Club™ Presentation
- ◆ December 6th, CAFS Christmas Event

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Million Mile Club™

November 6th, 2013

Marks the date of our next presentations.

Sponsorship Opportunities Available

** Please contact the office for details **

See page 23 For MMC™ Criteria

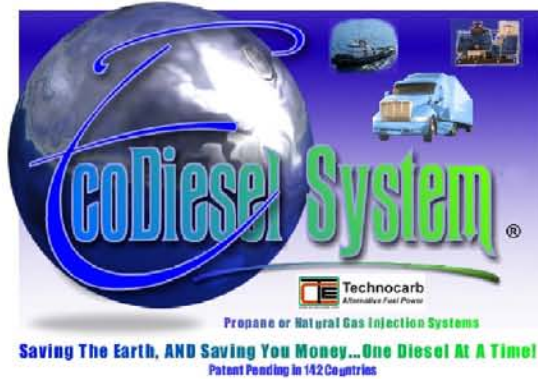


CAFS 2013 Website Advertising Opportunities

Home Page Advertising - view CAFS Website at www.cafs.ca for advertising locations.

*Advertising is a Member Only Benefit! * All Advertising subject to 5% HST 1.13) **
Please contact Lori at the office to secure your advertising today!

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NEW MEMBERS

New Auxiliary Member

Phil Maloney ~ Kal Tire Warehouse

43850 Progress Way, Ph: 778 688-1920
 Chilliwack, Fax: 604 701-6204
 V2R 0C3 Email: Phil_Maloney@kaltire.com

New Active Member

Ben Dovidio ~ Nero Global Tracking

Unit 301, 130 Brew St., Ph: 778 990-6618
 Port Moody BC, Fax: 778 355-9546
 V3H 0E3 Email: ben@neroglobal.com

New Active Member

Farshad Nasir Beigi ~ Langley Truck Stop Ltd.

#9- 19926 96th Ave Ph: 604 882-0017
 Langley, BC Fax: 778 298-0500
 V1M 3C2 Email: f_nasirbeigi@yahoo.com

New Active Member

Tommy Deranja ~ West Coast Reduction Ltd.

1292 Venables St, Ph: 604.252.2657
 Vancouver, BC, Fax: 604 215 9078
 V6A 4B4 Email: tderanja@wcr.com

Did you know?

The CAFS ONLINE Membership Directory is updated throughout the year
 and provides a source of information and assistance to you,
 as well as being a great network of friends.

Download using the quick link on the Members page of CAFS website - www.cafs.ca

MEMBER UPDATES

Active Member Replacement

Colin Ridgeway ~ Ken Johnson Trucking

9807 196A St, Ph: 604-854-4843
 Langley, BC Fax: 604 882-3196
 V1M 2X5 Email: cridgeway@kjtrucking.com

Member Address Change

Jim Perkins ~ Metro Vancouver

4330 Kingsway Ph: 604-451-6566
 Burnaby, BC Fax: 604-432-6295
 V5H 4G8
 Email: Jim.Perkins@metrovancover.org

Auxiliary Member Replacement

Mohammad Mahdavi ~ Metro Vancouver

2775 Production Way Ph: 604-444-8415
 Burnaby, BC Fax: 604 421 8294
 V5A 3E7
 Email: Mohammad.Mahdavi@metrovancover.org

Member Address Change

Andy Roberts ~ Mountain Transport Institute Ltd.

2181A - 6th Ave, Ph: 250 365-3748
 Castlegar, BC Fax: 250 365-5505
 V1N 3B2 Email: andy@drivemti.com

Active Member Replacement

Tanna Duncan ~ Western One Rentals & Sales

1156 Kingsway, Ph: 403 463-7107
 Port Coquitlam, BC Fax: 403 720-4002
 V3C 3Y9
 Email: tanna.duncan@westernone.ca

Member Address Change

Nathan Bosch ~ Vedder Transportation Group

PO Box 3200, Ph: 604 857-7939
 Abbotsford, BC Fax: 604 857-7917
 V2S 4P4
 Email: nbosch@veddertransportationgroup.com



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2013 NATIONAL PROFESSIONAL TRUCK DRIVING CHAMPIONSHIPS



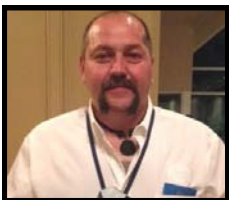
CAFS Sponsors Safety Award!

September 19th-22nd, 2013 - Abbotsford

Winners from the Provincial Championship events, held across Canada, come to the National event to compete for prestigious awards in 5 vehicular classes. The competition affords drivers the opportunity to display the skills, courtesy, knowledge, safety and professionalism that distinguishes them as worthy ambassadors for our industry.

Held at the TRADEX complex in Abbotsford, approximately 42 drivers competed over the weekend in 21 driving competitions. These events were followed up on Saturday, with a banquet to announce and recognize the winners of the National level competition.

CAFS part in this competition was the sponsoring of the 2013 Safety Award. This award is granted to the driver with the highest combined score on the written test and pre-trip test. We are proud to announce that the winner of a trophy engraved with CAFS logo and a gift card provided by CAFS, went to **Jason Novak, from Canadian Freightways Manitoba.**



Professional driver, Jason Novak from Manitoba has driven for Canadian Freightways for the last 6 years. Jason has competed in past Provincial Driving Championships in the Single-Single class and in 2012 competed in the Straight Truck category. This year, Jason joined his fellow Team Manitoba competitors at the National level, in the Straight Truck class. In addition to Jason receiving the 2013 Safety Award, sponsored by CAFS, his Team Manitoba went on to win Nation 'Team Trophy'.

His answer to the application question: The best part of being a truck driver:

"Trucking is a growing and thriving industry. It has given me a great opportunity to have a successful career, providing a stable and enjoyable life for my wife and five children and myself."

Congratulations Jason Novak !

**The Professional driver - provides an essential service,
delivering the necessities of life, in a safe and professional manner.
They are all to be congratulated.**

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CAFS 2014 Golf Tournament...

New and exciting changes coming soon for CAFS annual tournament.

The 'Birdie Tailgate Golf' Competition

To promote the June 2014 tournament CAFS will be holding a fun chipping game during Coquitlam and Abbotsford general meetings held September to January. At each meeting, attendees will be able to test their skills at chipping, gaining tickets for successful attempts.

Interested in sponsoring?

**CAFS is looking for a sponsor
interested in supplying two main
prizes for the winners.**

One for each location; Coquitlam & Abbotsford.

Please contact the office for more details if you are interested in sponsoring. This is a first-come basis.



Supplier Display Tables

September Meetings

Interested in having your company set up a table to promote your products/services ?

This is complimentary for CAFS's member companies. Tables are given on first-come basis.

Contact the office for upcoming opportunities.



Krown Rust Control

Reid Brown

701 Rennie Place, Ph: 604 345-1046
New Westminster, BC
V3M 6P6 Email: reid@krown.com



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Doug Colby

7069 Winston St, Ph: 604 516-9115
Burnaby, BC Fax: 604 437-6886
V5A 3R1 Email: dacolby@lkqcorp.com



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Canadian Association of Fleet Supervisors

Po box 1222, Aldergrove, BC, V4W 2V1

Phone: 604 856-3662 Email: info@cafs.ca Website: www.cafs.ca

Million Mile Club™

November 6, 2013

Application Deadline EXTENDED to October 1st

See MMC™ Criteria for details - Application available online at www.cafs.ca

**Executive Plaza,
405 North Road, Coquitlam**

Agenda

- 5:30 pm - Registration / Mix & Mingle
- 6:30 pm - Dinner
- 7:30 pm - Association News
- 7:45 pm - Million Mile Club™ Presentations
- 8:15 pm - Guest Speaker Tim Courtney, ICBC
- 9:00 pm - Door Prizes / draws
- 9:15 pm - Close of meeting

**Thank-you
to the following
Million Mile Club™
sponsor:**

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ARROW TRANSPORTATION SYSTEMS INC.



Sponsorship Opportunities Still Available

A Sponsorship of \$500 for this event

will provide you with;

Recognition prior to, after and during the evening of the event.

Your company's sponsorship will also be noted in articles published on CAFS website and member newsletter.

Sponsors to provide company logo

Sponsorship opportunities for members only.



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www.fusotrucksvan.com

Please contact sales Department:
604-882-0902

For Fuso: Please call Maria Teresa
604-455-2235

REQUEST FOR OFFERS DC09202013

Metro Vancouver (also known as the Greater Vancouver Regional District) offers the following equipment on an “as is, where is” basis.

All equipment is located at Lake City Operations Centre, 2775 Production Way, Burnaby, BC. Parties wishing to obtain more information (including a bid form), and to view the equipment by appointment, please contact: Daryl Carney, Buyer, at daryl.carney@metrovancouver.org.

Specifications

1. Eight (8) each heavy duty automotive Rotary Leg Lifts
2. Manufacturer: Rotary
3. Model: MCH 418U 101
4. Capacity: 18000 lbs.
5. All units were purchased from Lordco Parts Ltd., in 2010, some have been slightly used, and others have never been used.

Bid submission by email is required by the end of business day Wednesday, October 9, 2013.

The highest or any offer will not necessarily be accepted and Metro Vancouver reserves the right to reject any or all offers or to negotiate with any Bidder.

Metro Vancouver may accept and consider bids for 1 unit only or any number of units to a maximum of 8 units.





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For further information contact:

M.D. (Mike) Coates, Manager, Business Development and Industry Services
Office of the Dean, School of Transportation
604-456-8121
mike_coates@bcit.ca
www.bcit.ca/transportation





CAFS Training Courses



Peter Congdon, CAFS ABI Instructor

Put CAFS's wealth of knowledge and industry trainers to work for you!

Our instructors are top-quality and have many years experience in their related fields of training.

Air Brake Instructor Certification

A Provincial Government Approved Course

This ICBC approved program is designed to give participants the knowledge to effectively prepare and deliver an air brake course.

The course concentrates on instructional methods and technical content for air brake systems.

Course content includes topics of instructional procedures such as lesson plans, coaching, effective teaching techniques, questioning techniques and developing multiple choice questions.

Technical content includes topics on the basic air brake system, dual air brake system, trailer air brake systems, brake adjustment and air brake valves.

Each student is given an opportunity for "hands on" experience in assembling and instruction using a fully operational air brake board. The air brake board has fully interchangeable

components and is capable of simulating all types of air brake systems.

Each student is required to develop and present two 45 minute presentations to the class. Topics will be on air brake systems and the instructor will allocate the topics on the first day of class.

Each student must obtain 80% on each presentation to pass the course. An informational entrance exam is given on the first day and a final theory exam is given at the end of the week. Each participant must obtain 80% on the final theory exam to be successful.

Each student is given a "Driving Commercial Vehicles" handbook, a course manual which includes technical information and Provincial And Federal air brake regulations.

NOTE: please confirm course admission requirements with office

Upcoming Course Dates:

October 7-11, 2013

Time: 8:30 am - 4:30 pm daily
 Location: Langley, BC
 Cost: \$720 Member
 \$900 Non-Member

- * Maximum 8 students per class
- * Course fee includes course material
- * The following manuals are optional, and will be available for purchase at the course;
 - \$30 - Air Brake Connection manual
 - \$26 - Inside Air Brake Valves + Devices

Commercial Vehicle Inspection Program

Provincial Government recognized Certification Course upon successful completion

This course is required for journey person mechanics wanting to become certified as Commercial Motor Vehicle Inspectors.

Due to recent changes implemented by CVSE, a practical portion is now required to be included with the CVIP course. This 3-day course will include two days of theory and one day of practical.

Prerequisites include Certificate of Qualification (TQ#) or Red Seal status in Commercial Transport Mechanical Repair, Commercial Transport Trailer Repair, Heavy Duty Mechanical Repair or Automotive Repair Trades.

Apprentices who have reached level three or four in any of the above trades can also participate in the course but will not receive their Inspectors Certificate until they become certified mechanics.

Participants are eligible to receive Authorized Inspectors Certification upon successful completion of the course.

This course will cover the following content:

- Classes of motor vehicles,
- Motor Vehicle Act and Regulations,
- Designated Inspection Facility Program,
- Preventative Maintenance Program,
- Inspector Qualifications and Responsibilities
- Responsibilities of Facility Operators and Inspectors
- Commercial Vehicle Inspection manual
- Procedures for forms completion and decal application
- Vehicle Inspection e-forms general procedures and how to sign up. reparation and administration of Authorized Inspectors examination.

NOTE: CSA approved safety glasses and footwear is required during the practical portion of the course. Footwear must be steel-toed leather, ankle covering boots.

Upcoming Course Dates:

October 22-24, 2013

Theory: (day 1&2) 8:30 am – 4:30 pm
 Practical: (day 3) 8:00 am – 2:00 pm
 Location: Langley, BC
 Cost: \$395 Member
 \$495 Non-Member

Manual: Student to purchase the new 2010 Vehicle Inspection Manual. Purchased in either the electronic version (\$25), or a hard printed copy (\$64.95) at http://www.vsis.qp.gov.bc.ca/logon/logon.aspx?vid=QPLEGALEZE:cvim_view



CAFS Training Courses

Specializing in government regulatory courses with certification
An assortment of technical training also available

Commercial Vehicle Incident Investigation Course

This extremely informative and practical vehicle collision investigation training course has been developed specifically for the private sector.

This is a rare opportunity to learn what the authorities know. The course material has been designed exclusively to assist companies and organizations to deal proactively with any incident involving a company driver and/or vehicle and to gather the on-scene evidence efficiently in order to determine the sequence of events.

Ideal for:

Fleet managers, risk managers, safety supervisors, and investigators who oversee the operations of commercial vehicles and/or fleet vehicles.

Course Details

Specific topics include how to:

- ◆ protect, identify, interpret, and collect physical on-scene evidence
- ◆ use photography to assist in further investigation
- ◆ obtain accurate measurements
- ◆ identify series of events
- ◆ understand the protocol working with external professionals and specialized personnel
- ◆ conduct a thorough root cause analysis to reduce or eliminate future collisions

Note: Course fee includes manual, a special on-scene investigation kit, and a traffic template to aid in reporting.

Upcoming Course Dates:



To Be Announced

Time: 2 Day Course
8:30 am - 4:30 pm each day

Cost: \$475 (+GST) Member
\$595 (+GST) Non-Member

Location: Langley

For upcoming course dates visit CAFS website at www.cafs.ca or contact the office to secure customized In-house training.

Standard Of Care

This course is for the driver who operates a heavy commercial vehicle, as well as supervisors and fleet managers. If you drive for a company or organization as part of or all of your occupation, the law considers you to have a greater 'Standard of Care' to drive safely and defensively.

'Standard of Care' is a legal term that establishes minimum standards. Similar to malpractice, it's the same reference to a professional who demonstrates negligence by an act or omission in which care provided has deviated from accepted standards of practice, and causes injury or death to someone.

Bill C-45 has created corporate criminal liability. Bill C-45 has established a specific section within criminal negligence that imposes criminal liability upon an organization. As a result, directors, managers, supervisors and other persons in authority within an organization can be charged criminally. An organization must take reasonable steps to prevent bodily harm to employees and/or any other persons arising from work conducted by the

organization.

C-45 is federal legislation that amended the Canadian Criminal Code and became law in March 2004.

This course discusses key issues for today's professional driver and communicates the main relationship between professional driving, professional driver training, and the law. The session calls on clients to: recognize their criminal, civil, and corporate obligations; operate safely; understand driving myths about behavior and attitude; and advance driver education.

Topics include:

- Importance of professionalism and attitude towards driving
- High-risk behaviors such as: unsafe speed, non-use of seat-belts, distraction
- Driving as an Art rather than an Act—with reference to visual search patterns
- Vehicle dynamics: kinetic energy, braking-steering-acceleration, and rollover stability
- Tire and road surface considerations
- Incident examples

"Standard of Care"

refers to drivers as well as their supervisors and can apply to on and off-duty situations.

Upcoming Course Dates:

To Be Announced

Time: 4 hours

Location: Langley, BC

Cost: \$175 (+GST) Member
\$220 (+GST) Non-Member

Note:

Course fee includes course material
Minimum 10 students per course
Maximum 30 students per course

For upcoming course dates visit CAFS website at www.cafs.ca or contact the office to secure customized In-house training.





CAFS Training Courses

Specializing in government regulatory courses with certification
An assortment of technical training also available

Commercial Vehicle Cargo Securement

This program is designed for Fleet and Safety Managers, as well as all commercial vehicle operators, as per the new *Load Securement Standard* under schedule 10 of the National Safety Code. This course will equip managers and operators with the necessary skills to secure loads according to current regulatory requirements and industry "best practices".

ALL cargo being transported on the highway system must remain on or within the transporting vehicle under all conditions which could reasonably be expected to occur in normal driving, and when a driver is responding to emergency situations, short of a crash.

Drivers:

Know how to properly secure the load.

Managers:

Know that your fleet is in compliance and drivers & equipment are legal

Note:

New North American Load Securement Standards in effect Jan 1, 2005.

- Introduction to the new standards
- Necessary skills to secure loads
- Standards & basic physics behind the new rules
- Definitions & basic load securement requirements
- Practical & cost-effective ways to load all general freight
- New methods of load securement including the use of friction devices
- How tie downs work (direct vs. indirect)
- New legislation regarding the transportation of cargo in dry box trailers
- Proper blocking, bracing & dunnage techniques
- Compliance tips

Upcoming Course Dates:

In-house training based on typical configurations and load dynamics specific to your business

For upcoming course dates visit CAFS website at www.cafs.ca or contact the office to secure customized In-house training.

Time: 4 hours (with theory & practical)

Cost: \$120 (+GST) Member

\$150 (+GST) Non-Member

Note:

Course fee includes course material Training/certification of 5 students

Your Greatest Risk



This course is an awareness and information presentation which speaks to the risks inherent to driving. The presentation connects the relationship between individual due diligence, vicarious liability and bill C-45.

The presentation shows the statistical information which supports the fact that operating a motor vehicle or piece of equipment is a person's greatest risk for serious injury and death both in and out of the work place. Frequency, Exposure and Severity are reviewed relative to driving.

Many case studies are reviewed to support the need for all drivers to assess their own driving ability and to make changes to their driving behavior to lessen the exposure.

Bill C-45 has established a specific section within criminal negligence that imposes criminal liability upon an organization. As a result, directors, managers, supervisors and other persons in authority within an organization can be charged criminally. An organization must take reasonable steps to prevent bodily harm to employees and/or any other persons arising from work conducted by the organization.

C-45 is federal legislation that amended the Canadian Criminal Code and became law in March 2004.

The highly informative session often leads to enlightening discussion with regard to current and local issues, with specific reference to recent court rulings in company litigation cases. Specific issues can be emphasized within the presentation in order to customize the material for forestry, oil and gas, transportation, motor coach, municipal government, etc.

This course will cover the following content:

- Standard of Care
- Professionalism
- Stable platform concept
- The incident triangle
- Kinetic Energy
- Use of seat belts
- The startled driver
- Braking performance
- Environment
- Driver condition
- Art vs. Act
- Speed kills
- Vehicle condition
- The importance of tires

Upcoming Course Dates:

To Be Announced

Time: 4 hours

Location: Langley, BC

Cost: \$175 (+GST) Member

\$220 (+GST) Non-Member

Note:

Course fee includes course material
Minimum 10 students per course
Maximum 30 students per course

For upcoming course dates visit CAFS website at www.cafs.ca or contact the office to secure customized In-house training.

Can you spot the **fuel thief**?



If you aren't **tracking it**, someone is **taking it**.

Fuel is the highest operating cost after labour for companies in construction and transport. To combat high fuel costs and rising theft, leading businesses are using automated fuel management by 4Refuel to improve security and maximize control.



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2013 GENERAL MEETING & GUEST SPEAKERS

CAFS holds monthly General Meetings in both Coquitlam and Abbotsford. These meetings provide a common ground where anyone directly involved with commercial vehicle fleets can meet to gather information as well as network with colleagues.

COQUITLAM

The Executive Plaza Hotel
405 North Road, Coquitlam

Next meeting:

Wed, October 9th

NOTE: Date change
2nd Wednesday

General Meetings are held the **FIRST WED** of each month (except July & August)

Registration: 5:30 p.m.
Dinner: 6:30 p.m.
Cost: * \$48 members
\$58 non-member
* \$5 parking fee included
* All draw tickets included
* includes 5% GST

ABBOTSFORD

ABC Meeting Room
32080 Marshall Road, Abbotsford, BC

Next meeting:

Wed, October 16th

General Meetings are held the **THIRD WED** of each month (except July & August)

Registration: 5:30 p.m.
Dinner: 6:30 p.m.
Cost: \$43 members
\$53 non-members
* All draw tickets included
* includes 5% GST

Cancellation deadline: 24 hours prior Sorry: "No-shows" will be invoiced.

Meeting Guest Speakers:

October Meetings

Chain Panel:
Kal Tire, Midway Tirecraft, Quality Chain

Topic:
Winter Driving: Chain Panel Info Session
Chain installation ~ Chain Safety
Chain Types ~ Chain Laws
Chains / Winter Tires / Studded Tires

Upcoming Meetings

Coquitlam - November 6th
MMC™ Presentations
&
Abbotsford - November 20th

Guest Speaker both locations:
Tim Courtney, ICBC
Topic: Risk Insurances; assessments / audits

~ ~ ~

CAFS Christmas Event
Coquitlam - December 6th

Experience True Service.



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True Service.



MEMBER DRAW

One Draw Winner Included from 'Paid Up' Members
In Attendance at Each Monthly Meeting

Coquitlam General Meeting

Abbotsford General Meeting

The name drawn from "paid up" members in attendance ... and the lucky winner of \$50 ...



Peter Tremblay ~ District of Squamish



Stu Imre ~ City of Burnaby

CAFS's *Member Cash Draw* is held monthly and **\$50 will be won** at each of the Coquitlam and Abbotsford General Meetings. All paid members' names are entered in CAFS Draw Barrel. Each meeting names are drawn from the barrel until a member whose name is drawn, is present at that particular meeting.

Please remember... Any member that leaves the meeting before the draw forfeits their chance to win.

CASH DRAW

One Cash Draw Winner
Drawn from all Attendees at Each Monthly Meeting



Coquitlam General Meeting

Abbotsford General Meeting

The cash prize winner, drawn from those in attendance ...



**Mike DeSmet ~ Finning - \$80
Pictured here with Lori Steele**



**Rod Alderson (r)~ Kal Tire - \$45
With CAFS Director Chris Dodman (l)**

For Both Draws... YOU MUST BE THERE TO WIN....



Canada Spring Mfg (1988)



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Million Mile Club™

Criteria

1. CAFS Million Mile Award is available to drivers whose primary job function is driving commercial vehicles employed in British Columbia.
2. A driver who has driven a commercial vehicle for one million consecutive miles may qualify for a Million Mile Award if those miles are accumulated without a preventable collision.
3. A driver who has been nominated for the Million Mile Award must obtain certification from all employers worked for while accumulating these miles.
4. All nominees for a Million Mile Award must supply a recent driver's abstract (no more than 30 days old). The abstract must be clean for the last three years, with no criminal conviction for at least five years.
5. Each year of safe professional highway driving is considered equivalent to 100,000 miles. A city driver may be considered for the Million Mile Award with 20 years of safe driving. Applicants with a combination of city and highway experience will be considered individually.

The nominee must have 1,000,000 miles or 20 years of (preventable) collision free driving. The mileage or years must be consecutive. Any preventable or "at-fault" collisions within that time period would disqualify the applicant. If there were any periods in excess of 90 days of non-driving time in the last 20 years, the period(s) must be accounted for.

Scenarios

For example, a driver could have accumulated 16 consecutive years as a commercial vehicle driver, without a preventable collision; be promoted to a dispatcher position for a period of two years, then resume driving, again without a preventable collision in the following four years. Such an applicant would qualify for indoctrination into the Million Mile Club, granted the applicant has documented the two-year hiatus from driving for the Association.

Conversely, if the driver were to have had a preventable collision any time during the 20+ years or one million miles, he/she would not qualify for the award.

Another example, a driver could have driven one million miles, over the period of several years, without a preventable collision in a seasonal capacity (annually, fall through spring - summer off). It would be the driver's or his employer's responsibility to document the periods of inactivity in order to qualify for the award.

APPLICATION DEADLINE: October 1st, 2013

All applications subject to approval by CAFS Board of Directors

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September
 Guest Speaker,
 Kevin McCarty, Kal Tire
 Topic:
 Corporate Social
 Responsibility



Wednesday, September 11th 2013
Executive Plaza Hotel, Coquitlam

Attendees:

Guest Speaker:

Kevin McCarty, Kal Tire

| | | | |
|----------------|------------------------------|--------------------|----------------------------------------------------|
| Al Ordge | ADESA Auctions | Phil Meloney | Kal Tire |
| Kelley Crozier | Arctic Arrow Powerline Group | Reid Brown | Krown Rust Control |
| Trent Colbert | Arctic Arrow Powerline Group | Farshad Nasirbeigi | Langley Truck Stop/Krown Rust Protection Center |
| Fred Hendy | City of Coquitlam | Doug Colby | LKQ |
| Gordon Wilson | City of Surrey Fire Service | Balvinder Khaira | M&R Environmental |
| Brent Wilson | Collins Manufacturing | Ken Zutz | Metro Motors |
| Cam Dowall | Del Equipment | Jim Perkins | Metro Vancouver |
| Peter Tremblay | District of Squamish | Phil Blanche | Phil's Batteries and More |
| Peter Coles | District of West Vancouver | Gord Houghton | TELUS |
| Mike DeSmet | Finning | Chris Godfrey | TELUS |
| Andy Rooker | First Student Canada | Rico Pretty | The Brick GP |
| Franko Borri | Fraser River Paint & Body | Kevin Maguire | Vancouver Axle & Frame |
| Grant Holbeche | Groenveld / CPL Systems | Ross Russell | Waste Management |
| John Basten | Groenveld / CPL Systems | Wayne Jardine | WDJ Mobile Fleet |
| Tim Topping | Hi-Lite Truck Accessories | Rick Kulcheski | Westcan Appraisals |
| Jake Kuik | Intercontinental Truck Body | Brandon Stasiuk | Westvac Industrial |
| Bruce Beatty | Kal Tire | Mike Smith | Westvac Industrial |
| Steve Hohm | Kal Tire | Lori Steele | |
| Chris Dodman | Kal Tire | | |
| Kevin McCarty | Kal Tire | | |

Speaker: Kevin MacCarty, Kal Tire

Topic: Corporate Social Responsibility

CSR BEST PRACTICES: A GUIDE TO BEING A SOCIAL RESPONSIBILITY CORPORATION

PURPOSE: Identify 10 best practice elements to corporate social responsibility. It provides a framework or checklist that can be used to help you be a leading socially responsible company.

What is corporate social responsibility (CSR)?

CSR is a process with the aim to embrace responsibility for the company's actions and encourage a positive impact through its activities on the environment, consumers, employees, communities, and other stakeholders. It is a form of corporate self-regulation, based on continuously improving business practices to maximize financial, environmental and social benefits.

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September
 Guest Speaker,
 Kevin McCarty, Kal Tire
 Topic:
 Corporate Social
 Responsibility



Wed September 18th, 2013
Best Western, ABC Meeting Room, Abbotsford

Attendees:

Guest Speaker:

Kevin McCarty, Kal Tire

| | | | |
|------------------|---------------------------|--------------------|-----------------------------|
| Tina Schrueren | Allison Transmission Inc. | Rod Alderson | Kal Tire |
| Tyler Bowie | City of Abbotsford | Frank Hunter | Kal Tire |
| Greg Brooks | City of Abbotsford | Bob Engle | Kal Tire |
| Stu Imre | City of Burnaby | Kevin McCarty | Kal Tire |
| Jake Nesbitt | City of Chilliwack | Colin Ridgeway | Ken Johnson Trucking |
| Tim Cumiskey | Collins Manufacturing | Doug Colby | LKQ |
| Tom Langenhaun | Collins Manufacturing | Joe Muzyka | Magnum Trailer |
| Joe Kinsella | Harbour Internatiional | Peter Jackson | Magnum Trailer |
| Jeff Nicholson | Harbour Internatiional | Albert Vandervelde | The Gear Centre |
| Ken Madsen | Harbour Internatiional | Kevin Last | Vancouver Axle & Frame |
| Terry Friesen | Inland Kenworth | Brian Haugen | Vancouver Community College |
| Larry Seebach | Inland Kenworth | Barry Enge | Zeemac Vehicle Lease |
| Robert Hatchwell | Inland Kenworth | Lori Steele | CAFS |
| Chris Dodman | Kal Tire | | |

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INSIGHT | by Peter Legge, OBC



September 23, 2013 - VOLUME 25 - Issue 39

The Rules of Engagement

Knowing the rules of etiquette for different situations is very helpful. Most behaviour that is perceived to be disrespectful, discourteous or abrasive is unintentional and can be avoided by practicing good manners and observing proper etiquette for the occasion. Basic knowledge and practice of etiquette is a valuable tool due to the fact that in many situations a second chance is just not possible or practical.

If you're not sure about a particular setting, do your homework (there are many books and websites on the subject) or ask someone who knows. As a public speaker, I have often learned the hard way by sticking my foot in my mouth. One such incident occurred at a Sovereign Order of Saint John of Jerusalem meeting in San Francisco where I was asked to do the toast to the president of the United States — at the time it was Bill Clinton.

It was a fabulous black-tie affair with medals and uniforms and all the formality you would expect. So I stood up to present the toast and it went something like this:

"Ladies and gentlemen, would you please be upstanding as we toast Bill Clinton, President of the United States."

Half of the people in the room were Republicans and the other half Democrats and I was taken aback when a good number of my fellows booed my toast. As I sat back down, feeling a bit puzzled, one of my American colleagues leaned over and said, "If you're wondering why you got boos, you always toast the office of the President of the United States, never the man. That way, you embrace everybody."

It is always important to know where you are and whom you're talking to before you open your mouth.

Quote of the week

"Today's preparation determines tomorrow's achievement."

~ Unknown

Peter Legge

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